



The Birkenstock Store

Online Repair Submission Form

Please fill in the information below and submit this form with your shoes to be repaired.

Please print and fill out a separate form for each pair you are sending in for repair.

Please send your footwear by an insured carrier such as UPS, Fed-Ex or USPS with additional insurance and tracking options.

Upon receipt and evaluation one of our trained repair staff will contact you with the final price of your repair.

Billing Information: Name: _____ Address: _____ City: _____ State: _____ Zip: _____ Contact Phone #: _____ e-mail: _____	Shipping Information (if different): Name: _____ Address: _____ City: _____ State: _____ Zip: _____ Contact Phone #: _____ e-mail: _____
Footwear to be repaired: Sandal: _____ Shoe: _____ Clog: _____ Color: _____ Brand (if known): _____ Shipping and Handling: \$8.50 first pair / \$5.00 each additional pair Credit Card type: Visa ___ MasterCard ___ Amex ___ Disc ___ Card#: _____ Expiration: ___ / ___ Security code: _____	

InStep Online Repair Service
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